Introduction to Mobile Banking

Android & Apple Devices

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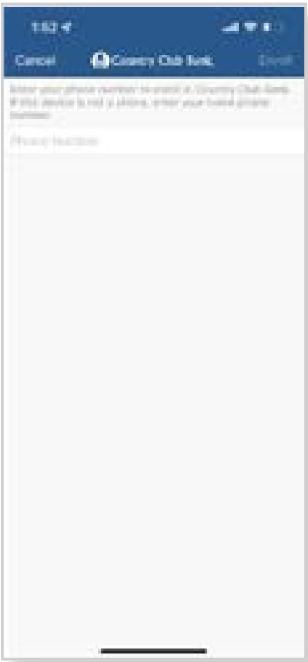
MOBILE APP BANKING (FOR APPLE AND ANDROID)

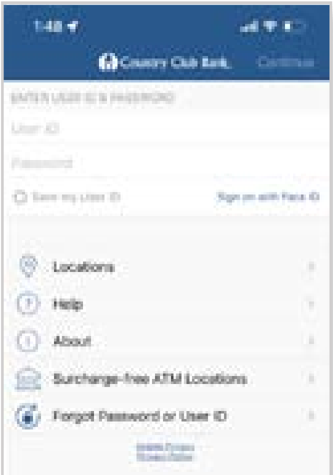
- Download device-specific app from either the Google Play (for Android devices), or Apple store (for iPhones and iPads).
- When opening the app it will ask for your User ID, security questions and password.
- If you haven't previously enrolled your mobile device from within Online Banking, it will request your Mobile Number. Enter it and click **Continue** to enroll your device.



After successful download, the **Mobile App icon** will display on the phone. Select the icon to access Mobile Banking.

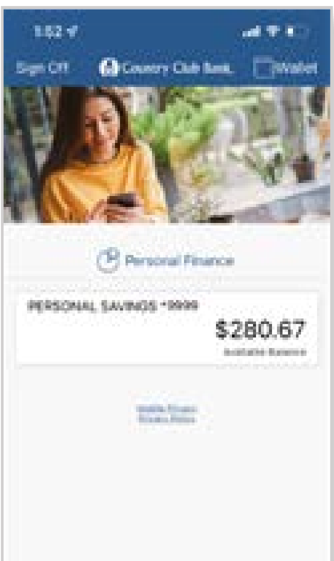
Sign On Page

1. Enter your Online Banking User ID (the same one you use on your computer to sign on).
2. Click ON or OFF in the Save My User ID (if you don't want to have to enter your ID every time, select ON).
3. Select Sign On.
4. To learn about Quick Access setup for Face ID or Passcode, click here.



NOTE: For successful sign on the user must:

- Be enrolled in Online Banking
- Be enrolled in Secure Authorization
- Have an active password (password cannot be temporary)
- Not have an "inactive" or "locked" status in Online Banking



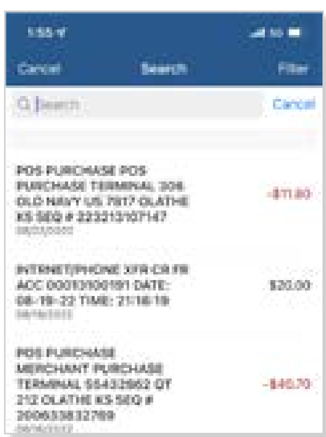
Account Summary Page

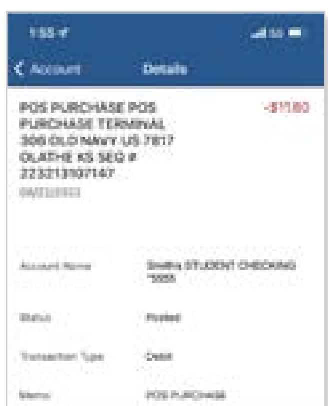
Upon selecting View Accounts from the Main Menu and successful Sign On, the Account Summary page displays.

Select an account to see account details and links to Account Activity.

The following balances display for each account type:

- **Available Balance** for Checking, Savings and Money Market accounts.
- Select **Search Activity** if you'd like to search for specific transactions by Date, Amount or Check #.
- Select **Recent Activity** if you'd like to view account activity over the past 90 days.





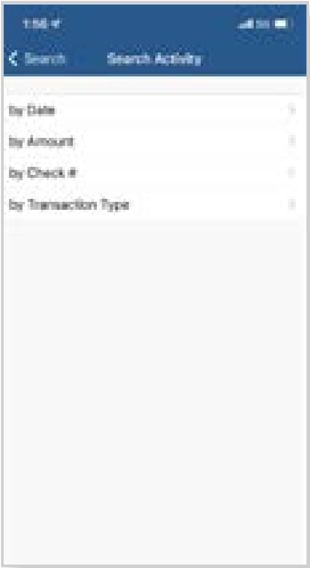
Account Activity Page

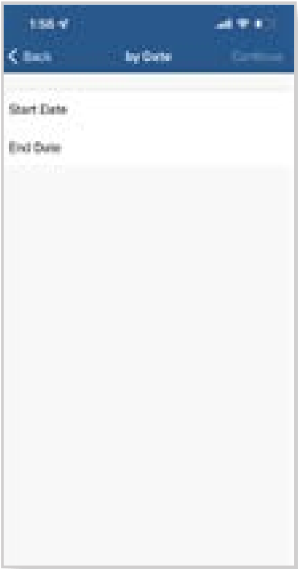
Click on a transaction to see the Transaction Details page.

Search Activity Menu

In an account activity page, select the search icon. Select Filter.
If you click Search Activity, you'll see these search options:

- **By Date**- search by a date range (up to 90 days in the past)
- **By Amount**- search by low/high amount
- **By Check #**- search by check# (this option is only displayed for checking account types)

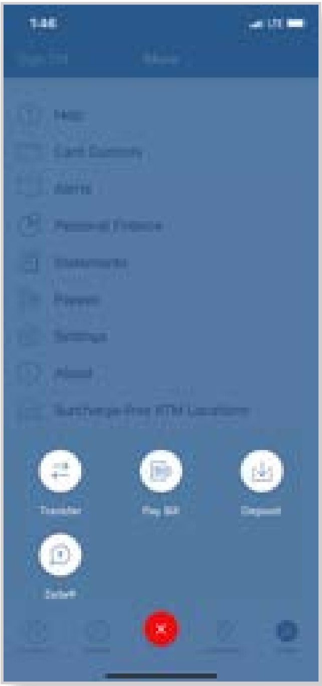


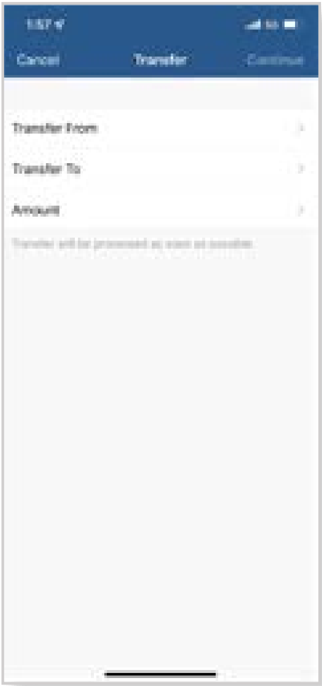


Users can select a range of dates and type of transactions to search.

Users can also select a check # range to search.

- **By Transaction Type**- search by All/Debit/Credit





Transfer Funds

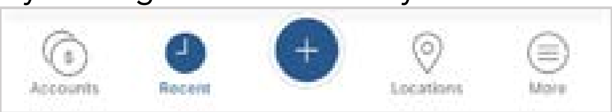
The transfer funds page displays upon selecting the Transfer Funds menu item on the Main Menu page after successful sign on.

Just select the Transfer From account and the Transfer To account and then the amount.

Click Continue to proceed with the transfer process.

Pay Bills Menu

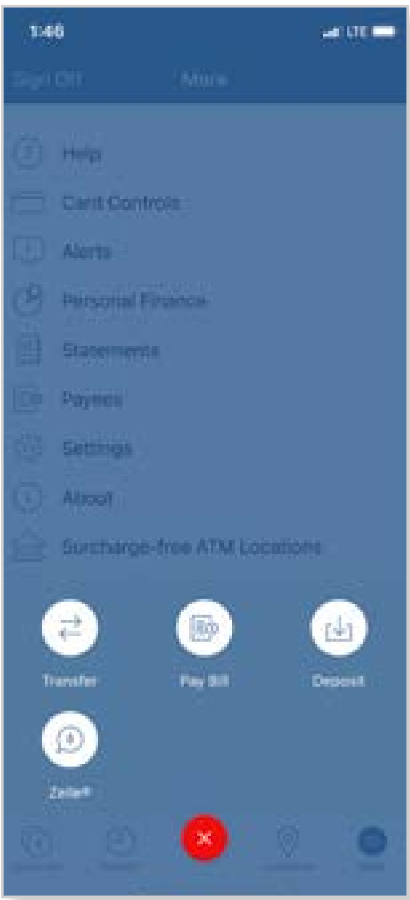
By clicking on the **+** button you see a menu where you can select **Pay Bill**[1]. In this area you can

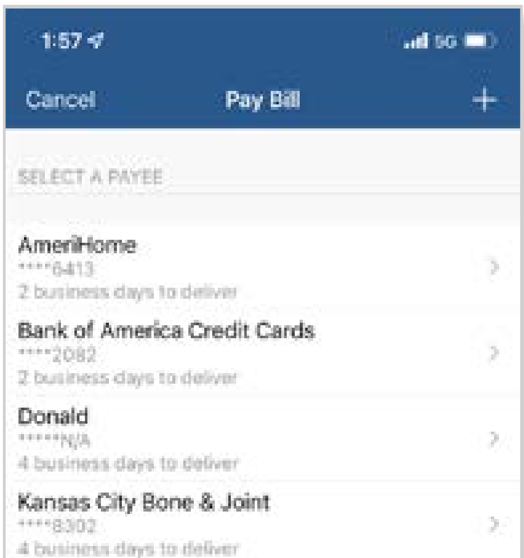


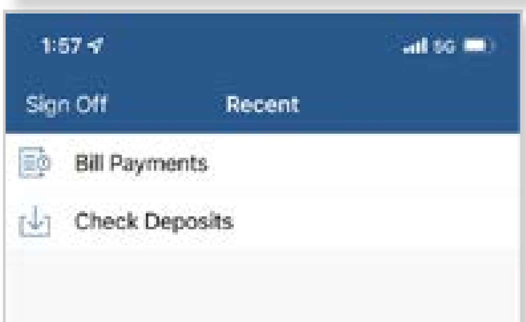
select existing payees to set up a payment, or click + to add a new payee.

You can also click on **Recent**[2] from the navigation menu and **Bill Payments** to view recent bill pay activity.

To cancel a scheduled payment you can click on the specific payment within the recent bill pay area, and then click Cancel Payment.

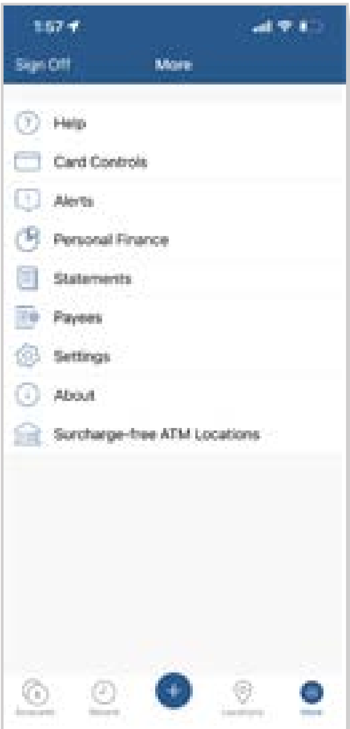


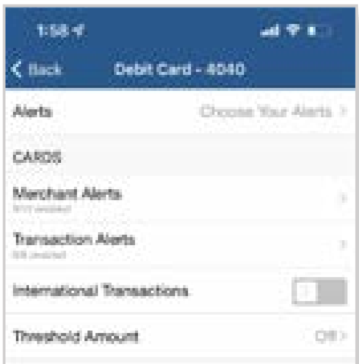




Mobile Notifications / Alerts

If you'd like to have notifications (mobile alerts) sent to your phone when specific transactions are processed, go to the More menu and then Alerts. You can set up alerts for All Transactions, or customize which alerts you'd like to receive.





Click **Manage Alerts** to set up SMS Text and/or Email notifications for a variety of account events like low balances, specific transactions, when bills are paid, etc.